

Terms of Service

These Terms govern the use of this website and any request or arrangement relating to privately hosted experiences organised by **The Knights of Sofia**.

By accessing this website or submitting a request, you agree to the terms outlined below.

Nature of Services

The Knights of Sofia provides private hosting and coordination services for small groups seeking curated weekend experiences in Sofia.

Each experience is arranged individually and may involve third-party providers such as accommodation partners, drivers, restaurants, and other independent service providers.

We do not guarantee specific venues, activities, or outcomes. All arrangements are made on a best-effort basis and may be adjusted to maintain quality, safety, or discretion.

Requests and Acceptance

Submitting a request does not constitute a confirmed booking.

All requests are reviewed individually. We reserve the right to decline any request at our discretion without providing a reason.

Confirmation of an experience occurs only after written agreement and receipt of the required payment.

Payments and Deposits

Experiences require advance payment, including a non-refundable deposit to secure dates and initiate preparations.

Additional discretionary spending during the experience may be covered by a pre-funded client wallet. Unused funds are returned after reconciliation, subject to reasonable administrative timelines.

Conduct and Responsibility

Clients are expected to behave respectfully toward staff, partners, property owners, and other guests.

We reserve the right to modify or terminate any part of the experience if behaviour is deemed unsafe, unlawful, or inconsistent with the standards of discretion and conduct required.

No refunds will be issued in such cases.

Clients are responsible for any damage or losses caused by members of their group.

Third-Party Providers

Many elements of the experience involve independent third-party providers.

While we carefully select partners, we are not liable for delays, service interruptions, or incidents arising from the actions or omissions of third parties.

Changes and Force Majeure

We may adjust arrangements due to factors beyond our control, including weather, venue availability, regulatory requirements, or unforeseen operational issues.

In such cases, reasonable alternatives will be provided where possible.

Confidentiality

Both parties agree to treat all details of the experience as private and confidential.

Clients may not record or publicly share identifiable information regarding staff, locations, or other participants without prior consent.

Limitation of Liability

To the fullest extent permitted by law, The Knights of Sofia shall not be liable for indirect losses, personal injury arising from voluntary participation in activities, or circumstances beyond our reasonable control.

Governing Law

These Terms are governed by the laws of Bulgaria.
